



24<sup>th</sup> January 2025

Dear Parents and Carers

**Parent Workshop: Connect - Chat & Chai with Miss Khan**

Last week, we held our first parent/carer workshop Connect with Miss Khan; Chat & Chai.

This was the first in a series of workshops, the aim of which is to help parents/carers understand mental health and how it is important to manage our own wellbeing as well as our children's. The workshop was held at Naseby Community Centre along with staff from Malachi Family Support and Burn Mentoring.

Our parents and carers enjoyed tea, coffee, biscuits and chocolates whilst having informal and engaging conversations with Miss Khan.



**Complaints Policy**

We aim to always deal with all complaints fairly and in good time. You can find a copy of our Complaints Policy here on our website: [Statutory Information - Rockwood Academy](#)

If ever you do have any concerns that you wish to raise informally, please do contact myself via [reeve@corerockwood.academy](mailto:reeve@corerockwood.academy). In the event that you wish to make a formal complaint, please do complete the pro-forma in this policy on pages 14-15 and we will endeavour to resolve it as quickly as possible.

Thanks for your continued support,

**Mr R Reeve**  
Headteacher